

Cookies Policy

The company under the name ValuePass IKE and the trade name "ValuePass," based in Marousi, Attica, at 11 Stratigou Lekka Street, with VAT number 801595027 and Tax Office of Amarousiou ("Company"), adheres to a strict policy for the protection of the privacy of visitors to the website www.valuepass.gr ("Website").

This notice provides you with more information about the type and use of Cookies on our Website. This notice functions as a supplement to our Website's data protection policy.

This policy may be unilaterally modified at any time. Any modification will be effective as soon as it is announced directly on this web page. It is recommended that you check this page periodically to ensure that you are aware of and agree with any changes made.

What are Electronic Cookies and How We Use Them

Electronic cookies (cookies) are short software code texts that are automatically sent to be stored by our Company's web server on your terminal equipment when you visit a website. Their primary function is to communicate data from your browser to us, allowing us to make our website more functional and user-friendly for our users.

Based on their duration, cookies are classified as "session cookies" and "persistent cookies." "Session cookies" are automatically deleted when you close your browser, while "persistent cookies" remain stored on your terminal equipment until their predefined expiration time or until you delete them.

Our Website uses the cookies listed below to enable the functionality of our website, collect aggregate data about its use, improve your online experience, and understand your preferences, thereby tailoring the advertisements and service messages you receive from us based on your interests.

Cookies do not give us access to your computer or files, nor to any other information beyond what you consent to share with us as described below. Our Company does not sell or trade data collected through cookies.

Types of Cookies and Data Collected

a) Upon entry and after starting your navigation on our Website, our Company uses "session cookies" for the following purposes:

- I. To store technical data necessary for viewing visual or audio content, also known as flash cookies.
- II. To distribute server processing requests among a group of servers.

We specifically collect the following "session cookies" that allow us to obtain the following data:

Cookie: Necessary for the basic functions of our Website.

Description: Ensures the effective functioning of the website.

Acceptance of these cookies is a prerequisite for navigating the website and using its features.

Therefore, if you choose to disable these cookies, we cannot guarantee the effective operation of the website or predict its behavior during your visit.

b) Additionally, upon entry and after starting your navigation on our Website, we use "persistent cookies" for the following purposes:

I. To improve the functionality and performance of our Website.

These cookies collect anonymous and aggregated information about how visitors use the Website, such as which pages are visited most frequently, the time spent on the Website, and any problems encountered during that time. This information allows us to enhance the operation and performance of the Website.

II. To compile anonymous statistical data on our website traffic.

Every time you visit our webpages, anonymous cookies are generated to collect traffic statistics.

III. To personalize your interface, customize the operation of our Website, and improve your overall experience.

These cookies allow the Website to remember user information and preferences regarding the tools provided by our Website, enabling us to offer enhanced and more personalized features.

IV. To provide online content and commercial communications that match your preferences and interests.

These cookies are used to provide content on our website that is more relevant to you and your interests. They can be used for targeted advertising/offers, limiting ad views, or measuring the effectiveness of an advertising campaign.

The above "persistent cookies" remain stored on your terminal equipment after your visit to our website for a period of 30 days.

Consent for the Use of Cookies

Upon entering the main page of the Website, you are informed about our use of cookies through a prominent notice, which refers to this cookies policy for clear and comprehensive information.

If you do not wish to use "persistent cookies," you have the option to disable them. By deciding to navigate to subpages of our Website and having selected the relevant settings, you freely provide your explicit and specific consent for our use of all the above cookies.

We use advertising cookies only with your prior free and explicit consent. Your consent can be revoked at any time, without retroactive effect.

How to Disable Cookies

Most web browsers automatically allow the use of cookies. However, if you wish, you can modify your browser settings to delete existing cookies on your hard drive and choose to automatically reject all new cookies, or to be asked each time a cookie is to be installed on your hard drive whether you want to reject or accept it. However, please note that rejecting cookies may make it more difficult or impossible to provide certain personalized features and prevent you from using the full capabilities of the website.

If you wish to enable or disable the use of electronic cookies from your browser settings, depending on your browser, visit the following websites to get the necessary actions:

Firefox: <http://support.mozilla.org/en-US/kb/delete-cookies-remove-info-websites-stored>

Chrome: <http://support.google.com/accounts/answer/61416?hl=en>

Safari: <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>

Safari mobile: <https://support.apple.com/en-us/HT201265>.

Internet Explorer: <http://support.microsoft.com/kb/278835>

If you have any further questions, please contact us at the following details:

ValuePass IKE

Address: 11 Stratigou Lekka Street, Marousi, Attica, Postal Code 15122, Greece

CustomerCare Team:

Via WhatsApp [+30 6931451910](https://wa.me/306931451910)

Via Viber: [+30 6931451910](https://www.viber.com/number/306931451910)

Email: customercare@valuepass.gr